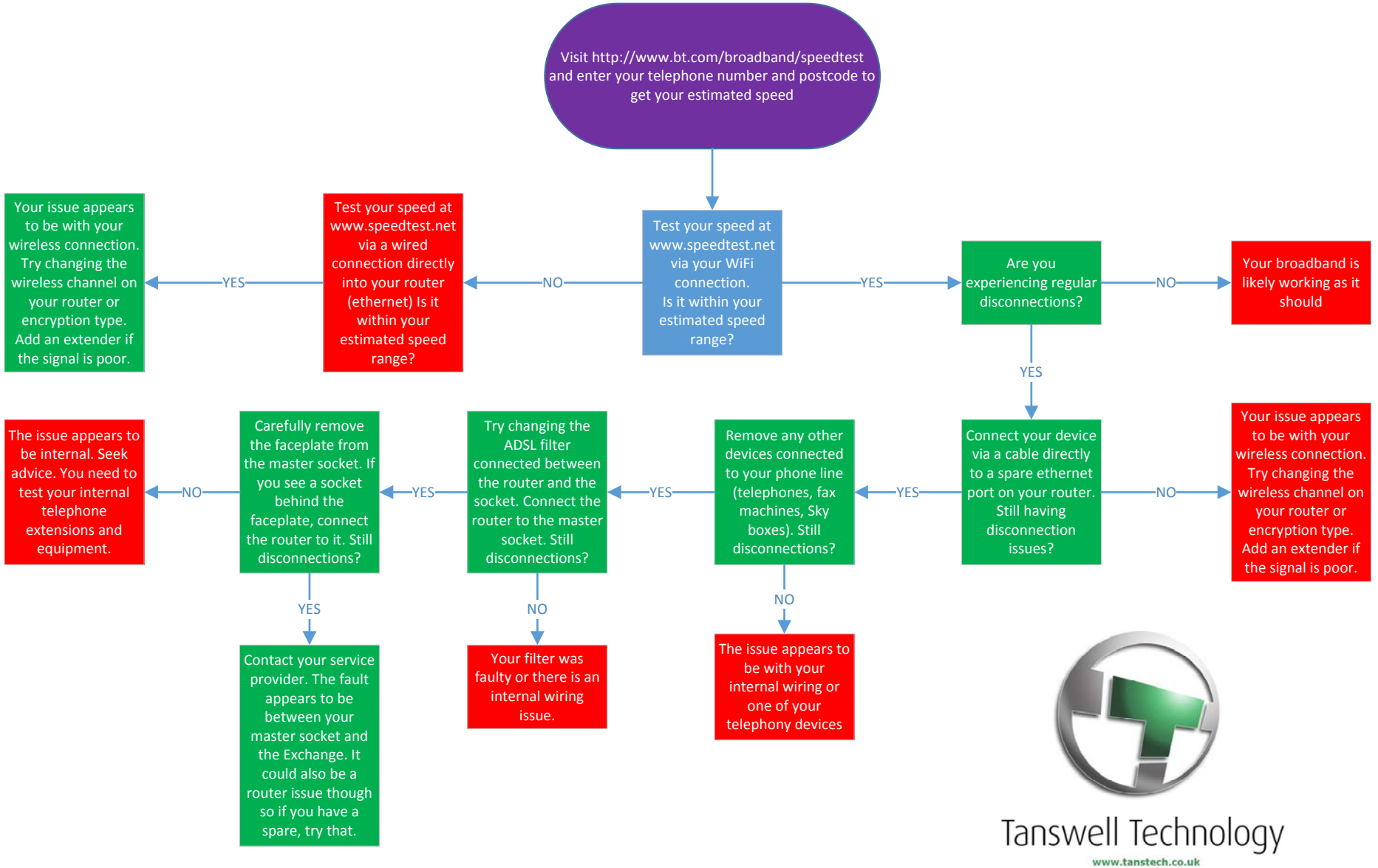

This is a very basic trouble-shooter to help assist you in diagnosing a fault with your broadband. This is only relevant to standard ADSL broadband and may not be relevant to fibre or cable (Virgin) connections.

Should you require any further assistance, please call Tanswell Technology on 01296 668 067 or email us on support@tanstech.co.uk and we will see if we can help you!